



Next Step Service to East Metropolitan Health Service Transition Project

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Introduction to the East Metropolitan Health Service

The EMHS is an extensive hospital and health network that strives to maintain and improve the health and wellbeing of approximately 749,000 Western Australians within its catchment area, which covers 3,647 square kilometres.

Royal Perth Bentley Group



Royal Perth Hospital (RPH) is an inner-city tertiary hospital, providing an extensive range of services, including adult major trauma, emergency and highly specialised services as well as community and hospital-based mental health services.



Bentley Health Service (BHS) is a specialist hospital with services including rehabilitation, elective and same-day surgery, aged care and community and hospital-based mental health services.

Armadale Kalamunda Group



Armadale Health Service (AHS) is a general hospital and health service that provides a range of health care, including emergency, maternity, intensive care and community and hospital-based mental health services.



Kalamunda Hospital (KH) provides specialist palliative care and endoscopy services.

EMHS provides tertiary, secondary and specialist healthcare services, as well as a range of community services.

Public/private partnerships



St John of God Midland Public Hospital (SJGMPH) is a public hospital providing a wide range of services to the Swan and Hills community, including emergency and intensive care services.

EMHS provides assessment and restorative care services for public patients through St John of God Mount Lawley (SJGML).



EMHS values

Our vision

Healthy people, amazing care.
Koorda moort, moorditj kwabadak.

Our vision statement reflects the essence of what EMHS does and aspires to do for staff, patients and the community.

Our values



Kindness

Represented in the support that we give to one another. This is how we demonstrate genuine care and compassion to each and every person.



Excellence

The result of always striving to do better. This is represented by ongoing improvements to the way we deliver our services, creating a high-performing health service.



Respect

Demonstrated through our actions and behaviours. By showing respect to each other we, in turn, earn respect.



Integrity

Shown by doing the right thing, even when nobody is looking.



Collaboration

Represents working together in partnership to achieve sustainable healthcare outcomes for our community, with a shared understanding of our priorities.

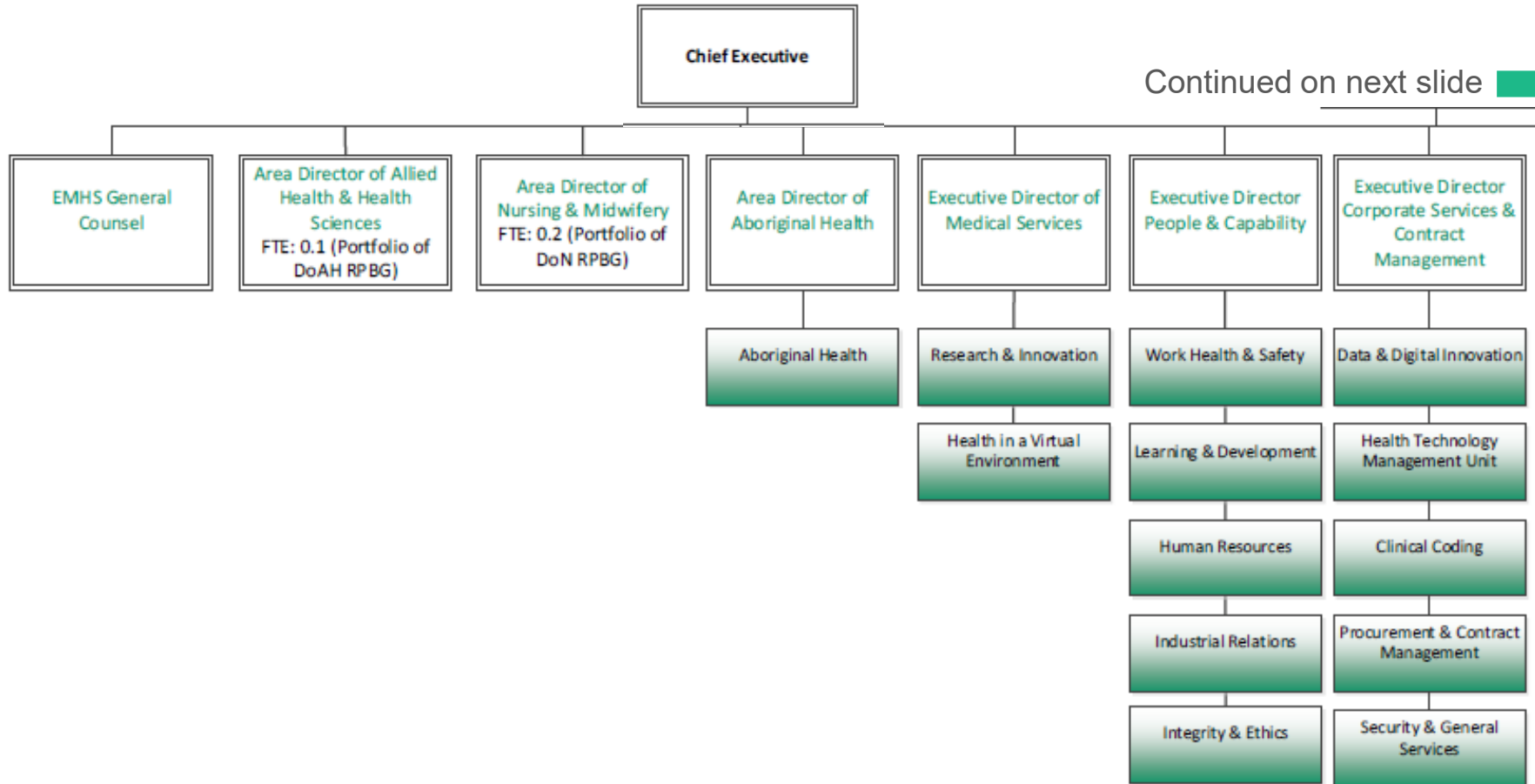


Accountability

Together we have a shared responsibility to ensure the best healthcare outcomes for our community. This is a reminder that it is not only our actions — but also our inactions — for which we are accountable.



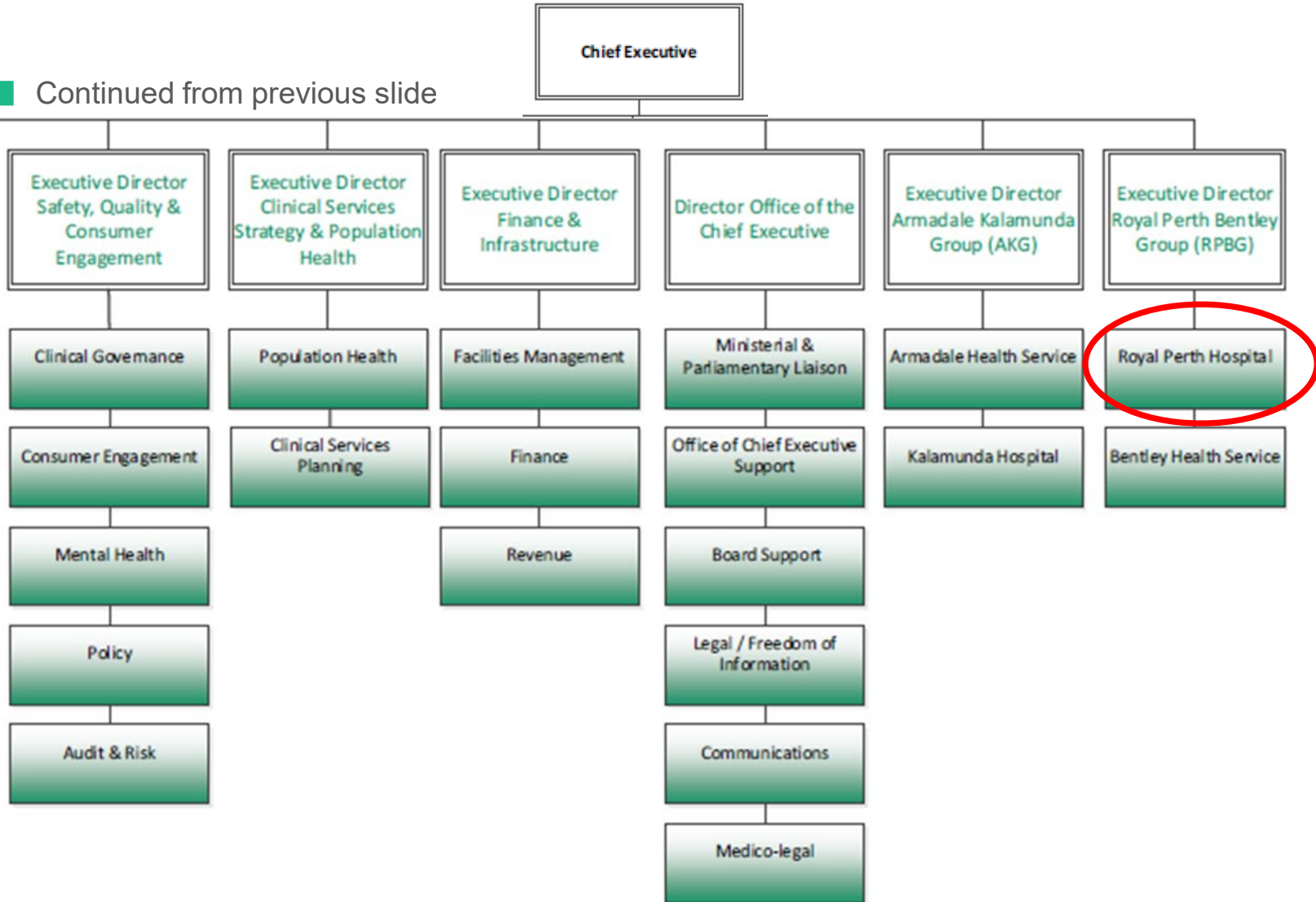
EMHS Organisational Structure





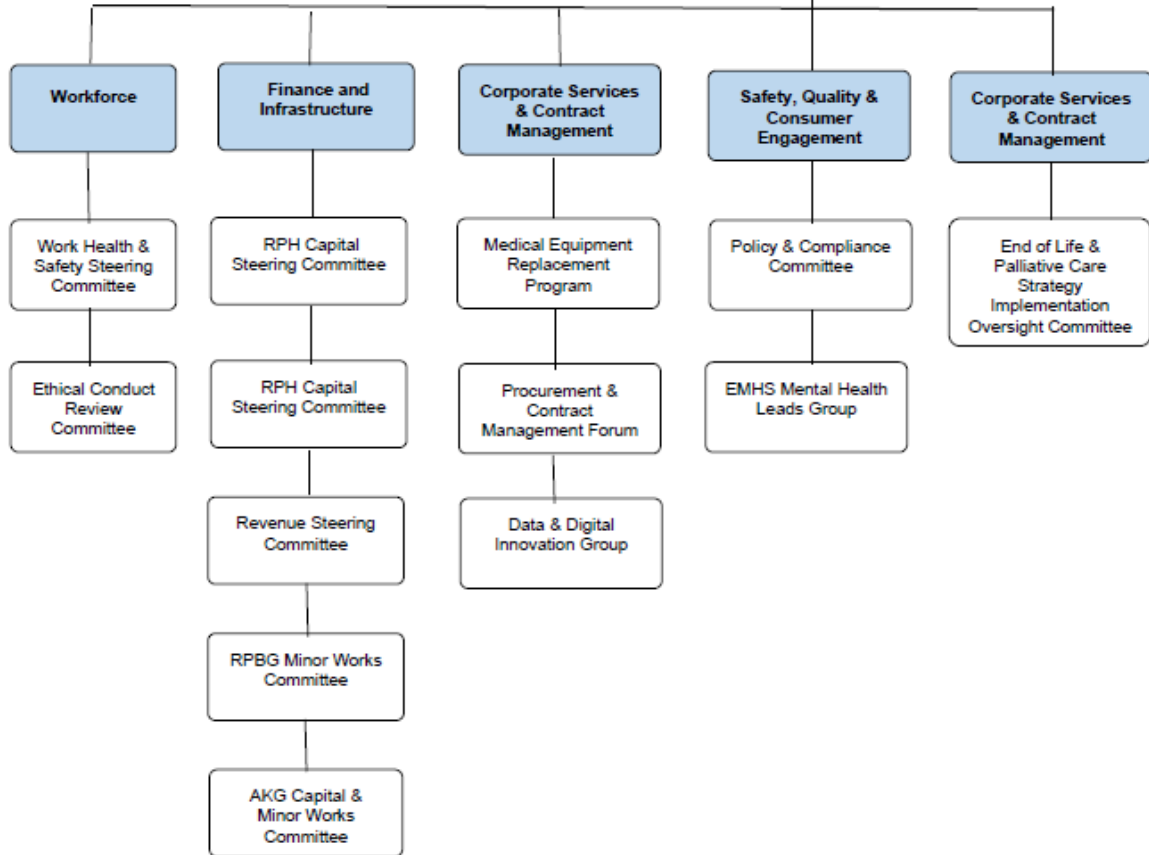
EMHS Organisational Structure

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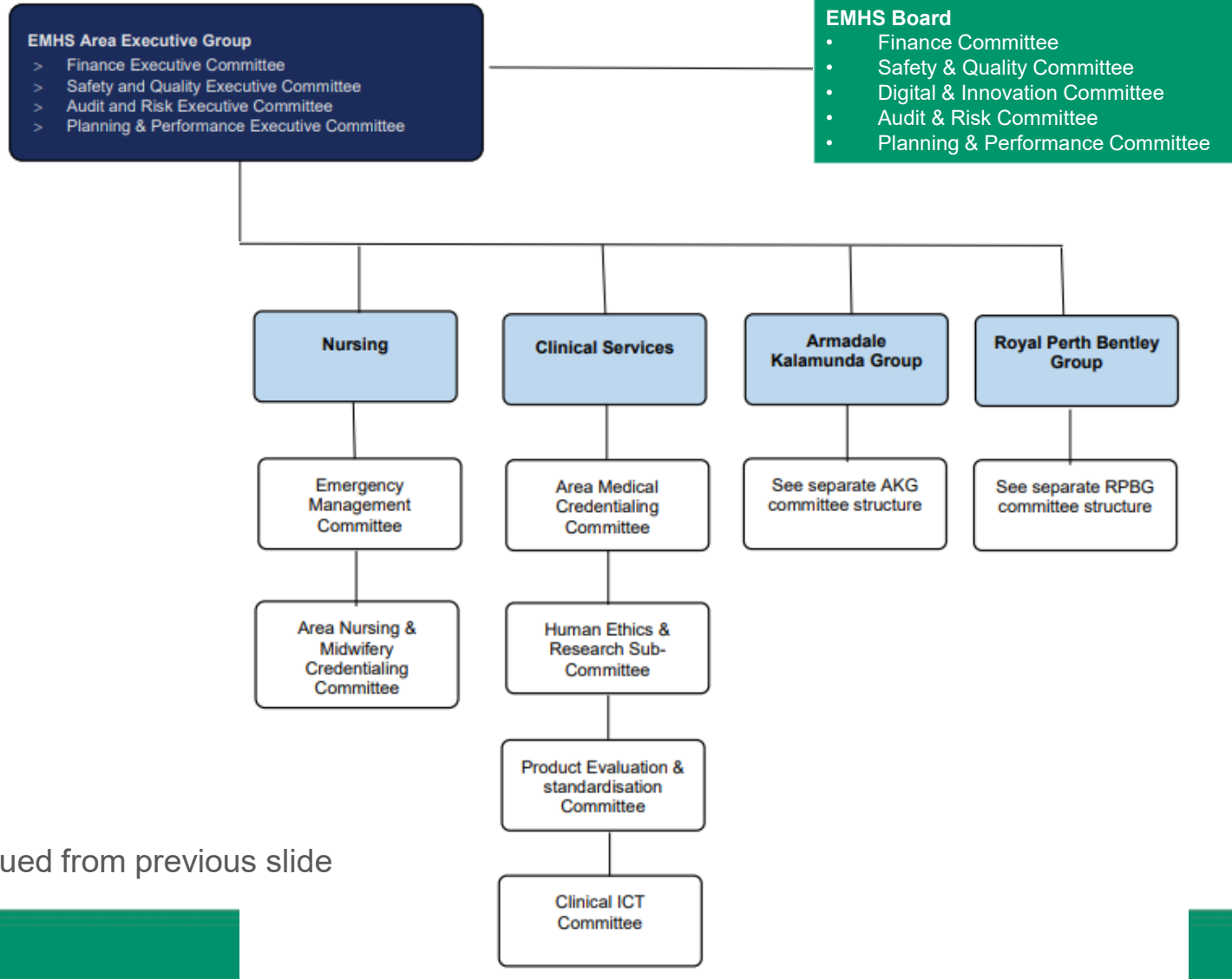
EMHS Committee Structure



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EMHS Committee Structure



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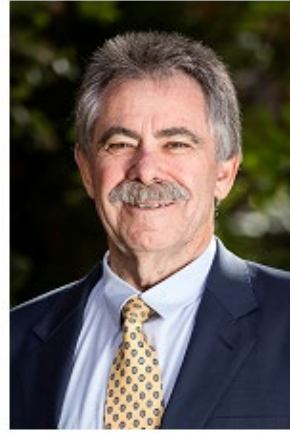
EMHS Board



Ms Pia Turcinov
Chair



Ms Melissa Parke
Deputy Chair



Mr Ross Keesing
Board Member



Mr Peter Forbes
Board Member



Dr Denise Glennon
Board Member



Dr Paddy Ramanathan
Board Member



Dr Steven (Steve) Patchett
Board Member



Tracey Moroney
Board Member



Elizabeth Koff
Board Member





EMHS Area Executive Group

Dr Lesley Bennett
CE

Philip Aylward
ED, CS & CM

Christine Thompson
ED, PCC

Graeme Jones
ED, Finance &
Infrastructure

Francine Eades
AD, Aboriginal Health

Sandra Miller
ED, SQ & CE

Ben Noteboom
ED, RPBG



Neil Cowan
ED, AKG

Susan Mylne
ED, CSS & PH

Carla Francis
A/AD Allied Health

Maria Farrar
General Counsel

Anne-Marie Presho
Director, Office of CE

Prof Grant Waterer
ED, Medical Services

Doris Lombardi
ED, Nursing &
Midwifery Services





Royal Perth Bentley Group Organisational Structure

Clinical Divisions

Surgical Division

Medical Division

Mental Health Division

Hospital Logistics and Acute Access Division



Benjamin Noteboom
Executive Director

Leads strategic vision and has overall responsibility for ensuring high quality patient care across RPBG, as well as financial and operational performance



Alisha Thompson
Co-Director
Surgical Division



Linda Brearley
Co-Director
Medical Division



Wade Emmeluth
Co-Director
Mental Health Division



Femi Oshin
Medical Co-Director
Hospital Logistics and Acute Access Division



Eva Denholm
Medical Co-Director
Surgical Division



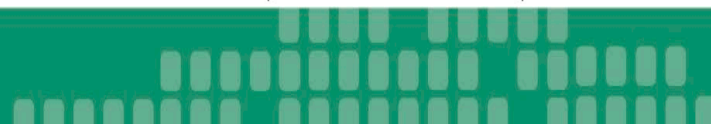
Alison Parr
Medical Co-Director
Medical Division



Vinesh Gupta
Medical Co-Director
Mental Health Division



Sarah-Louise Laing
Co-Director
Hospital Logistics and Acute Access Division





Hospital Logistics and Acute Access (HoLAA) Division

Service Objectives

Our vision

Ensure everyone gets what they need, when they need it

Our mission

Enabling timely patient centred care by providing a respectful, professional service delivered by empowered and knowledgeable staff

Acute Care Services

Acute Medical Unit (AMU)

Ambulatory Unit (AU)

S.A.F.E. Teams (BeSAFE at Bentley)

Emergency Department

Hospital Logistics

Medi-Hotel

Operations Hub

Imaging Services

Radiology

Nuclear Medicine

Outpatient Services

RPBG Outpatients

Outpatient Reform Project

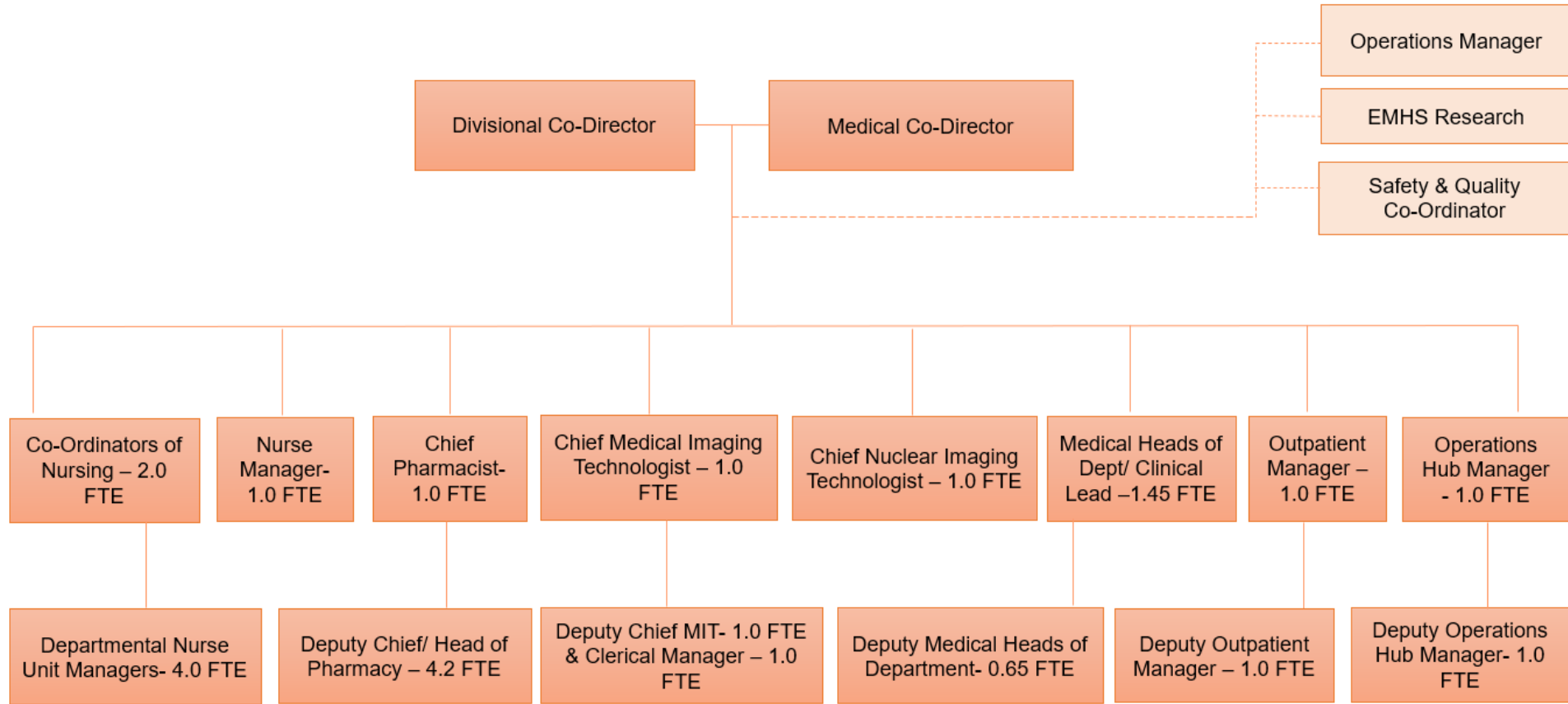
Telehealth

Pharmacy





HoLAA Senior Organisational Structure





Expected benefits of alignment within HoLAA



Clinical synergies with Emergency Medicine, Toxicology, outpatients and Pharmacy



Potentially improved care coordination with acute / emergency hospital presentations due to inter-divisional linkage



A strengthened approach to safety, quality and clinical governance





HoLAA management and support structures

- Open Door Policy
- Monthly dashboard meetings for each area within the division
- Governance committees i.e. Safety and Quality (Pillars), Work Health and Safety
- Organisational Structure – Operations Managers and Coordinators of Nursing, plus Head of Departments (HoD) and Nurse Unit Managers (NUM) for areas
 - Co-led Frontline Leadership model essential
- Executive Assistant (EA) support
- Business team support





Long-term benefits of the transition

- A streamlined and strengthened approach to safety, quality and clinical governance;
- Improved integration between general health, mental health and AOD services, reducing the disconnect between AOD and mainstream health services;
- Enhanced exposure of EMHS staff to additional AOPD / toxicology expertise, including clinical rotations in the field of AOD and college training programs, leveraging the fact that NSS is a state-wide service;
- Enhanced specialist AOD workforce growth and sustainability by providing improved opportunities for staff recruitment, rotation, education and clinical placements;
- Stronger integration with Department of Health (DoH) systems and processes; and
- Enhance NSS's position as a centre for AOD clinical expertise and excellence, including assimilating the research component in a larger-scale research organisation.





Contact details

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Questions

