

Agency Commissioning Plan focus area summary report 2022-2027

1. Flexible and tailored community support and accommodation	Complete	In Progress	Yet to Commence	Comments
Pilot a new commissioning approach for 30 youth psychosocial support packages	✓			The commissioning has been completed. Pillar Support Coordination is managing the youth support coordination. Mind Australia and Angilcare WA are delivering the support which commenced in April 2023. These providers will also deliver support to the 20 housing and psychosocial support packages once residential sites are purchased.
Commission individual advocacy services		✓		The Review of Individual Advocacy services has been completed. The Commission is currently considering the recommendations and joint commissioning opportunities.
Explore opportunities to review the services commissioned from sector peak bodies to align and inform current and future priorities	✓			The Commission has undertaken a review of the services and outcomes purchased from two peak bodies: the Western Australian Association for Mental Health and the Western Australian Network of Alcohol and other Drug Agencies. The contracts have been extended for two years to undertake the Preferred Service Provider Process, which will include agreed outcomes.
Commission a 16-bed Youth Mental Health and AOD Homelessness Service		✓		Project remains a focus area in the Agency Commissioning Plan.
Commission 20 youth housing and support packages		✓		Please refer to the 30 youth psychosocial support packages update.
Re-modelling of the Staffed Residential Services, Personalised Support Linked to housing and Personalised Support-Other to better meet contemporary needs of consumers in a person-centred, individualised framework		✓		Project remains a focus area in the Agency Commissioning Plan.
Undertake forward planning with the National Disability Insurance Agency (NDIA) regarding community-based supports across the National Disability Insurance Scheme (NDIS) and the Commission.		✓		Project remains a focus area in the Agency Commissioning Plan.
Work with Department of Communities regarding the WA Housing Strategy 2020-2030, specifically All Paths Lead to a Home: Western Australia's 10 Year Strategy on Homelessness		✓		Project remains a focus area in the Agency Commissioning Plan.
2. Elevating prevention				
Review existing primary prevention* services		✓		As part of the Primary Prevention services review, an evaluation of the Suicide Prevention services was completed. The Commission is currently reviewing the recommendations and identifying the impact on the future service planning.
Facilitate cross-government and sector collaboration to enhance existing investment in prevention programs		✓		This piece of work is ongoing and forms part of the service specifications for program evaluations of prevention program areas.
Commission an evaluation of the Cardiff Model of Violence Prevention pilot		✓		The evaluation was awarded to Kantar Public and is in progress. Estimated date for completion 2026.
Review and update mental wellbeing promotion and prevention services in line with the Mental Wellbeing Guide		✓		The Mental Wellbeing Guide was launched in October 2023 as part of Mental Health Week. The Guide will inform the service design of mental wellbeing promotion and prevention services.
Develop the next Prevention Plan (2025 onwards) and embed streams of the Suicide Prevention Framework 2021-2025 into the relevant Commission strategic plans		✓		Planning has commenced in developing the new State Strategy for Prevention, including refreshment of the Suicide Prevention Framework.
3. Connected and integrated mental health and alcohol and other drug services				
Establish the Immediate Drug Assistance Coordination Centre (IDACC)	✓			An open tender process has been completed with the Commission working with Cyrenian House to determine a suitable facility to establish the IDACC, with service delivery expected to commence in 2025.
Expansion of the Mental Health Co-response Program (MHCR)		✓		The Commission continues to review the Co-response program and commissioning partnerships.
Enhance Sobering Up Centres (SUC) Model of Service		✓		The Commission is currently working with providers who deliver Sobering Up Centres (SUC) to develop a place-based service model and explore opportunities to value-add to their service. The Commission is working with Department of Communities and WA Primary Health Alliance to increase support between SUCs and the Aboriginal Community Connectors Program, including other community support services.
Undertake a program review of mental health, adult and youth court-based programs to inform future co-design and co-commissioning activities			✓	Project remains a focus area in the Agency Commissioning Plan.
Review of metropolitan Community Alcohol Drug Services (CADS)		✓		The review of the metropolitan Community Alcohol and Other Drug Services is completed. The Commission has extended service agreements to 30 December 2026, while the recommendations are considered. Project included in the Agency Commission Plan.
Commission 20 new AOD beds in Perth		✓		The Commission is developing an interim solution and long term solution to meet current demand.
Review and explore opportunities to commission services which provide both AOD treatment and mental health community treatment			✓	This project will be considered as part of the Mental Health and AOD five year Strategy.
4. Prioritising services for, and in partnership with, Aboriginal people and communities				
Develop mechanisms to engage and partner with ACCOs to design mental health and AOD services for their community.		✓		The Commission will be working with Aboriginal Health Council of WA, Council of Aboriginal Services of WA to develop processes to allow for the streamlined engagement of ACCOs.
Implement the Kimberley Youth AOD Service		✓		Project remains a focus area in the Agency Commissioning Plan.
Implement the Aboriginal-designed Social and Emotional Wellbeing (SEWB) Model of Service Pilot Program		✓		A pilot program has been commissioned for the Aboriginal-designed SEWB Model of Service within five ACCOs in the Kimberley, Pilbara, Goldfields, Midwest and South West regions. Two sites are currently behind on implementation. The pilot will continue until 2025 and will be evaluated by University of Western Australia.
Establish a Low Medical Withdrawal Service in the Kimberley region		✓		The Commission has directly engaged a local Aboriginal Community Controlled Organisation in Kununurra to deliver the service. The award of contract will announced in early 2024.
Increase the number of ACCOs delivering services to both Aboriginal and non-Aboriginal people		✓		As program evaluations are conducted the Commisison will work actively seek interested ACCOs to deliver mental health and/or alcohol and other drug services. This will include providing capacity building where required.
5. Bridging the regional and remote service gap				
Provide flexibility in service agreements to allow for innovative approaches to service delivery to improve accessibility and availability in regional WA		✓		The Commission is exploring mechanisms to support service providers to pilot innovative approaches to delivering services in both metropolitan and regional/remote services.
Expansion of the Crisis Connect Service	✓			The Child and Adolescent Health Service is delivering the Crisis Connect Service to provide virtual mental health care to children following an Emergency Department presentation and/or while awaiting an appointment with a community Child and Adolescent Mental Health Service team.
Commission new regional Step Up Step Down (SUSD) Facilities in Broome and South Hedland		✓		Project remains in the Agency Commissioning Plan.
Examine regional mental health and AOD need to inform future place-based commissioning decisions		✓		This will be considered as part of the development of WA Mental Health and Alcohol and other Drug Services Plan.
6. Age-appropriate support and transition				
Implement initiatives as part of (and that are complementary to) Key Action 2 of the ICA Taskforce Final Report		✓		Progress has been made in the implementation of Key Action 2. Specifically; <ul style="list-style-type: none"> A suite of Models of Care were developed to set the foundation of the future infant, child and adolescent mental health system. These articulate a stepped-care approach to service delivery and focus on enhancing collaboration with other services Culturally Safe Care Principles were developed. Planning is underway for the Community Infant, Child and Adolescent Mental Health Service Hub in the South West, the Acute Care and Response Team in the east metropolitan area . These services are due to commence early 2024. Planning is underway to expand community treatment services for children with personality disorder related needs. This expansion is due to commence early 2024. Head to Health Kids Model of Care was developed, with a view to appoint a provider and commence the phased implementation in 2024.
Progress new youth services in a targeted manner to improve the integration of the youth mental health and AOD system		✓		Refer to the 30 youth psychosocial support packages update and the 20 youth housing and support packages update.
Establishment of the 10-unit Youth Mental Health and AOD Step Up Step Down Service for young people with mental health and/or co-occurring AOD issues		✓		Project remains in the Agency Commissioning Plan.
Undertake a review of older adult mental health (OAMH) services			✓	This will be considered as part of the development of WA Mental Health and Alcohol and other Drug Services Plan.

The Commission's [Agency Commissioning Plan](#) sets out the guiding principles, intentions and focus areas for commissioning over the next five years.