



Agency Commissioning Plan 2022-2027



Flexible and tailored community support and accommodation

2 Initiatives over 2 Years

- Pilot a new commissioning approach for 30 youth psychosocial support packages
- Commission individual advocacy services
- Explore opportunities to review the services commissioned from sector peak bodies to align with and inform current and future priorities
- Youth Mental Health and AOD Homelessness Service

5 Initiatives over 5 years

- Commission 20 youth housing and support packages.
- Remodelling of the Staffed Residential Services, Personalised Support linked to housing and Personalised Support-Other to better meet contemporary needs of consumers in a person centred, individualised framework
- Undertake forward planning with the National Disability Insurance Agency regarding community-based supports across the National Disability Insurance Scheme and MHC
- Work with Department of Communities regarding the WA Housing Strategy 2020-2030, specifically All Paths Lead to a Home: Western Australia's 10 Year Strategy on Homelessness



Elevating prevention

2 Initiatives over 2 Years

- Review existing primary prevention services
- Facilitate cross-government and sector collaboration to enhance existing investment in prevention programs
- Commission an evaluation of the Cardiff Model of Violence Prevention pilot

5 Initiatives over 5 years

- Review and update mental wellbeing, promotion and prevention services in line with the Mental Wellbeing Guidelines
- Develop the next Prevention Plan (2025 onwards) and embed streams of the Suicide Prevention Framework 2021-2025 into the relevant MHC strategic plans



Connected and integrated mental health and alcohol and other drug (AOD) services

2 Initiatives over 2 Years

- Establish the Immediate Drug Assistance Coordination Centre
- Expansion of the Mental Health Co-response Program
- Enhance Sobering Up Centres Model of Service
- Undertake a program review of mental health, adult and youth court-based programs to inform future co-design and co-commissioning activities
- Review of metropolitan Community Alcohol Drug Services

5 Initiatives over 5 years

- Commission 20 new AOD beds in Perth
- Review and explore opportunities to commission services which provide both AOD treatment and mental health community treatment



Prioritising services for, and in partnership with, Aboriginal people and communities

2 Initiatives over 2 Years

- Develop mechanisms to engage and partner with ACCOs to design mental health and AOD services for their community
- Implement the Kimberley Youth AOD Service
- Implement the Aboriginal Social and Emotional Wellbeing Model of Service Pilot Program
- Establish a Low Medical Withdrawal Service in the Kimberley

5 Initiatives over 5 years

- Increase the number of ACCOs delivering services to both Aboriginal and non-Aboriginal people



Bridging the regional and remote service gap

2 Initiatives over 2 Years

- Provide flexibility in service agreements to allow for innovative approaches to service delivery to improve accessibility and availability in regional WA
- Expansion of the Crisis Connect service

5 Initiatives over 5 years

- Commission new regional Step Up Step Down (SUSD) Facilities in Broome and South Hedland
- Examine regional mental health and AOD need to inform future place-based commissioning decisions



Age-appropriate support and transition

2 Initiatives over 2 Years

- Implement initiatives as part of (and that are complementary to) Key Action 2 of the ICA Taskforce Final Report
- Progress new youth services in a targeted and deliberate manner to improve the integration of the youth mental health and AOD system

5 Initiatives over 5 years

- Establishment of the 10-unit Youth Mental Health and AOD Step Up Step Down Service for young people with mental health and/or co-occurring AOD issues.
- Undertake a review of Older Adult mental health and AOD services



COMMISSIONING PRINCIPLES

The MHC's ACP is underpinned by eight principles, relating directly to mental health and AOD services, that guide the implementation of each commissioning intention.

Person-centred

Strategic commissioning places the consumer at the centre of how systems and services are developed. It considers the consumer and community needs and how services are designed to be inclusive and safe for the diversity of consumers they support. It also focuses on inclusive practices by reducing the structural barriers that prevent consumers from accessing the supports they need.

Outcomes-focused

Strategic commissioning starts and ends with outcomes. Services should be designed and commissioned to achieve outcomes set by the community and consumers and evaluated to ensure they are achieving those outcomes.

Sustainability

The MHC is committed to commissioning services that are contemporary, sustainable and appropriate to meet the needs of service users. Where growth funding is unavailable the MHC will work with organisations to ensure services are delivered at a sustainable level.

Capacity-building

Strategic commissioning is a means by which Government and the sector can work together to address the constraints and elevate the skill sets of non government service providers.

Place-based

Strategic commissioning ensures that community services are designed and delivered to reflect the unique needs, circumstances, context, and aspirations of each community, how needs differ by cohort and place, and what innovative services or supports can be designed to best respond to each unique set of needs.

Culturally responsive

Strategic commissioning enables genuine partnerships with, and commissioning opportunities for, the Aboriginal-controlled sector, ACCOs, Aboriginal leaders, and the Aboriginal communities as well as those of Culturally and Linguistically Diverse backgrounds to build enduring capability, and work toward local control and decision-making.

Evidence-based and evidence-informed

Strategic commissioning is informed by the best available local, national and international evidence. This includes community-led and practice-based methodology, and ongoing and robust evaluation processes providing opportunities for continuous quality improvement in service delivery and commissioning processes.

Partnership

Strategic commissioning is a partnership model. It should be delivered in partnership with other government agencies, non-government providers, consumers, those with lived experience, families and carers through consultation and co-design.