



System-Wide Data Working Group Report on Activities 2021

This report has been prepared by the System-Wide Data Working Group. The report outlines the Working Group's activities, key deliverables and achievements for the 2021 calendar year, as well as an overview of the proposed workplan for 2022.

July 2022



System-Wide Data Working Group

Report on Activities 2021

1. Background

Established in August 2020, the System-wide Data Working Group (SWDWG) is a sub-committee of the Mental Health Executive Committee (MHEC) and the Community Mental Health Alcohol and Other Drug Council (CMC). The purpose of the MHEC and the CMC is to lead the continuous development of a mental health, alcohol and other drug system that is efficient, sustainable, recovery-focussed, consumer-led, and integrated. The SWDWG was established to inform and support their work, by undertaking time-limited data related projects to lead the development of, and facilitate access to, timely and robust data for monitoring, reporting and evaluation purposes.

2. Membership

The SWDWG comprises representatives nominated by the MHEC and the CMC. The 2021 members were:

Mental Health Commission (MHC)		
Member	Position	Membership
Dr Amanda Harrison (Chair)	Assistant Director System-Wide Performance	February 2021 – current
Kim Lazenby	Deputy Commissioner System Development	February 2021 – current
Karen Purdy	Assistance Director Performance	February 2021 – current

Lived Experience Representatives		
Member	Position	Membership
Amanda Waegeli	Consumer representative	February 2021 – current
Kerry Hawkins	Carer representative	February 2021 – current

Department of Health and Health Service Providers		
Member	Position	Membership
Michael Moltoni	Director Analytics and Performance Reporting Unit, Department of Health (DoH)	February 2021 – current
Karen Hall	Director Business Intelligence, Child and Adolescent Health Service (CAHS)	February 2021 – February 2022
Lindsay Adams (replaced Karen Hall)	Director Business Intelligence, CAHS	February 2022 – current
Kirsty Snelgrove	Manager – Mental Health, East Metropolitan Health Service (EMHS)	February 2021 – November 2021
Sandra Miller (replaced Kirsty Snelgrove)	Executive Director Safety, Quality and Consumer Engagement, EMHS	November 2021 – current
Ashley Same	Information Systems Officer, North Metropolitan Health Service (NMHS)	February 2021 – February 2022

Mary Blake	Area Systems Administrator, NMHS	February 2021 – current
Peta Williams	Manager, Clinical Service Planning, South Metropolitan Health Service (SMHS)	February 2021 – current
Robert Edey	Manager – Mental Health Performance, Monitoring and Reporting, WA Country Health Service (WACHS)	February 2021 – current

Peak Bodies		
Member	Position	Membership
Professor Colleen Hayward	Chair, Alcohol and other Drug Advisory Board (AODAB)	February 2021 – April 2022
Lachlan Rodenburg	System Advocate, Consumers of Mental Health WA (CoMHWA)	February 2021 – current
Chelsea McKinney	Manager Advocacy and Sector Development, WA Association for Mental Health (WAAMH)	February 2021 – May 2021
Taryn Harvey (replaced Chelsea McKinney)	CEO, WA Association for Mental Health (WAAMH)	May 2021 - current
Jill Rundle	CEO, Western Australian Network of Alcohol and Other Drug Agencies (WANADA)	February 2021 – current

WA Primary Health Alliance		
Member	Position	Membership
Dr Daniel Rock	Principal Advisor and Research Director, WA Primary Health Alliance (WAPHA)	February 2021 – current

In addition to these members, Lyn Mahboub, consumer representative, was an ongoing invitee who attended meetings and workshops to provide additional lived experience input and guidance.

3. Meetings

The SWDWG had five scheduled meetings in 2021 held on 18 February, 15 April, 16 June, 19 August and 17 September.

In February 2022, SWDWG members supported a proposal to publish communiques from each of the 2022 SWDWG meetings on the Mental Health Commission website <https://www.mhc.wa.gov.au/about-us/sector-governance/system-wide-data-working-group>.

4. Key deliverables and achievements

4.1 Development of an Outcomes Measurement Framework for the WA State Priorities Mental Health, Alcohol and Other Drugs 2020 – 2024 – priority project of the SWDWG

During its five meetings, between February 2021 and September 2021, the SWDWG provided guidance, feedback and input into a number of projects. The first priority project of the SWDWG is to develop an Outcomes Measurement Framework (OMF) to support evidence-based decision making and report on progress with achieving the outcomes anticipated in the WA State Priorities

Mental Health, Alcohol and Other Drugs 2020 – 2024¹ (**WA State Priorities**). The OMF will be used to inform government, key stakeholders, service providers and the Western Australian community of the achievements of publicly funded initiatives against desired outcomes.

The OMF is being undertaken in tranches. The first tranche focused on selected Key Projects identified from the March 2020 Quarterly Progress Update for the WA State Priorities.

Key achievements for this project include:

- Two workshops and two focus groups with stakeholders, including consumers, carers and family members, to discuss outcomes and identify measures for selected Key Projects. Representatives from other State Government Agencies, including WA Police and the Department of Communities, Justice, Education, Treasury and Premier and Cabinet, were invited to attend the workshops to ensure a whole-of-government perspective.
- The development of deliverables for Tranche One, including a draft Reporting Tool template² and its Specification Guide
- Development of a report titled ‘Developing Lived Experience Outcome Indicators: Key Considerations for Developing Lived Experience Outcome Indicators for the WA State Priorities Mental Health, Alcohol and Other Drugs 2020-2024 Outcomes Measurement Framework’.
- Panel presentation on the work being undertaken by the SWDWG titled “Lived Experience and the Measurement of Mental Health Outcomes” by the Chair of the SWDWG, Amanda Harrison, at TheMHS Learning Network ‘HOPE into ACTION: reflecting this watershed time in mental health’ virtual conference held on 12-15 October 2021.
- Hosted a session titled “Lived Experience Outcomes Measures” at the Mental Health, Alcohol and Other Drug Forum – ‘Building Momentum Together’ held on 20 October 2021. Presented by SWDWG carer and consumer representatives, the session explored what ‘lived experience’ means and generated broader, more future-focused and creative discussion around outcome measurement.
- Establishment of regular, collaborative discussions with the Victorian Department of Health to share information and learnings in the development of an OMF. In particular, the importance of working with consumers, carers and family members in the development of outcome measures to ensure that the outcomes developed are meaningful to those with a lived experience.
- The development of a proposed approach to conduct broader engagement with stakeholders (including service providers, clinicians and service users), in collaboration with peak bodies, to finalise the deliverables developed in Tranche One.
- The development of a project plan for the second tranche of work which will focus on identifying and developing outcomes at a service stream, system and state level.

4.2 Development of a Prevention Services Snapshot

In June 2021, the CMC requested the SWDWG develop a Prevention Services Snapshot. The Snapshot provided an overview of prevention-related activity funded by the Mental Health Commission (MHC) and was developed to provide a basis for strategic discussions about expenditure on prevention. At the SWDWG meeting on 17 September 2021, members were provided with an overview of the proposed approach for the Snapshot and were asked to provide

¹ <https://www.mhc.wa.gov.au/media/2951/wa-state-priorities-mh-aod-2020.pdf>

feedback and identify any additional data sources for prevention related activity in Western Australia. Key achievements for this project include:

- Comprehensive contribution to the development of a draft one-page Prevention Services Snapshot, detailing Mental Health Commission-related expenditure and activity-related data for 2020-21, provided to the CMC at its December 2021 meeting as the basis for further strategic discussions.

Other key achievements of the SWDWG in 2021:

- Commenced discussions about the continuous improvement of the Your Experience of Service (YES) Survey. Input was sought from the SWDWG to identify issues and ways forward to improve response rates for the annual YES Survey snapshot.

5. Future work

The SWDWG will continue to support the MHEC and the CMC by undertaking time-limited data-related projects. The SWDWG work plan for the next 12-months includes:

- progression of the Development of an OMF for the WA State Priorities Mental Health, Alcohol and Other Drugs 2020 – 2024 project
 - broader stakeholder engagement with service providers (including NGOs and clinicians), service users, their families and carers, and
 - identifying and developing outcomes at a service stream, system and state level;
- continuous improvement of the YES Survey snapshot;
- other work as directed by the MHEC and CMC.