



Here For You
Confidential Alcohol, Drug and Mental Health Support Line

Compliments & Complaints Form

Our service is committed to meeting your needs and providing high quality support. We value your feedback – including complaints. Please let us know what we do well and where we can improve our service.

Please indicate if this is a: Compliment Complaint

SECTION 1: Personal Details

Name:

Phone:

Email:

Do you identify as Aboriginal and/or Torres Strait Islander?

No

Yes, Torres Strait Islander

Yes, Aboriginal

Yes, both Aboriginal and Torres Strait Islander

Country of birth:

Interpreter needed: No Yes - Language:

SECTION 2: Details of Compliment or Complaint

Date of Occurrence: _____

Summary of Compliment or Complaint:

What would you like to happen as a result of this compliment or complaint?

Thank you for taking the time to provide this feedback.

Feedback can be submitted to the ADSS Coordinator, Mental Health Commission

Email: hereforyou@mhc.wa.gov.au

Fax: 08 9442 5020

Post: GPO Box X2299 Perth Business Centre WA 6847

Would you like us to contact you in response? No Yes - We will contact you within 3 business days.