



# Working Together: Achieving Quality Engagement

The Mental Health Commission promotes the principles of the Working Together: Mental Health, Alcohol and Other Drug Engagement Framework 2018-2025 to enable best practice quality stakeholder engagement.

**A vibrant community working together to achieve better outcomes for people whose lives are affected by mental health and/or alcohol and other drug use**

## Achieving Quality Engagement

Across these levels

Individual

Service

Sector

System

Using the following principles

**Safety: Start Here**

**Authenticity:**  
Be Real

**Humanity:**  
People First

**Equity:**  
Equals Fairness

**Diversity:**  
Everyone In

**Inclusivity  
and Flexibility**

**Accountability  
and Transparency**

Supported by a range of **new** and **existing** resources and initiatives

Stakeholder  
Connect

Working Together: Mental  
Health, Alcohol and Other  
Drug Engagement Policy  
2021-2025

Working Together:  
Engagement Planning  
Guide 2021-2025

Working Together:  
Mental Health, Alcohol and  
Other Drug Engagement  
Framework 2018-2025

Working Together Toolkit  
2018-2025

Consumer, Family, Carer  
and Community Paid  
Participation Policy

