



# Parent and Family Drug Support Request for Call-Back

It is very common for parents and family members to feel overwhelmed and in need of support when someone they love is using alcohol or other drugs.

The Parent and Family Drug Support Line provides parents and families telephone counselling, support, information and referral options via professional counsellors 24 hours a day, 7 days a week. Parent callers also have the option to speak to a trained Parent Peer Volunteer.

By completing this form, you give permission for a trained Parent Peer Volunteer who has 'lived experience' and/or a counsellor to call you. Trained Parent Peer Volunteers can listen to what is going on for you as a parent; they can share strategies and suggestions on what may work well and can relate to the feelings and situations you may be dealing with at home. If you are not a parent but another significant other, we can arrange for a counsellor to call you back.

**Note for referring agency:** If the person requesting a call-back is experiencing significant mental health issues or is at risk of suicide or self-harm the parent or family member should be referred to the Mental Health Emergency Response Line: 1300 555 788 or Rural Link (for regional clients): 1800 552 002.

Name of Parent:		
Telephone No:	Home:	Mobile:
I hereby give the Parent and Family Drug Support Line permission to leave a message on my phone if I don't answer. Yes <input type="checkbox"/> No <input type="checkbox"/>		
Preferred days and times to call:		
I would like a <b>Parent Peer Volunteer</b> to call me back:		
I would like a <b>counsellor</b> to call me back:		
Date:		
Referrer's Name:		

Signed \_\_\_\_\_ Date: \_\_\_\_\_  
(by parent or family member)

Signed \_\_\_\_\_ Date: \_\_\_\_\_  
(by referrer if verbal consent is provided by client)

**Please complete and return this form via email to: [parentdrugsupport@mhc.wa.gov.au](mailto:parentdrugsupport@mhc.wa.gov.au)**