**Western Australian Mental Health, Alcohol and Other Drug Accommodation and Support Strategy 2018‑2025**

Public Consultation Survey

**Introduction**

The Mental Health Commission (MHC) is seeking your input into the draft Western Australian Mental Health, Alcohol and Other Drug Accommodation and Support Strategy 2018-2025 (Accommodation and Support Strategy).

The survey should take approximately 25 minutes to complete. It is recommended that you review the draft Accommodation and Support Strategy prior to completing the survey, and refer to the specific page numbers of the draft Accommodation and Support Strategy as provided in each question to guide your responses. [You can download a full copy of the draft Accommodation and Support Strategy here.](https://www.mhc.wa.gov.au/media/2494/accommodation-and-support-strategy-draft-strategy-working-document.pdf)

The public consultation, and therefore the survey will close at 5pm on Friday, 26 October, 2018. There is a word response limit on the online survey. A more comprehensive submission can be provided via email to: [AccommodationStrategy@mhc.wa.gov.au](mailto:AccommodationStrategy@mhc.wa.gov.au).

Please note that while submissions are treated as confidential, any written information held at the MHC is subject to the Western Australian Freedom of Information Act 1992.

Due to the anticipated number of submissions, it will not be possible to respond to each submission individually.

Thank you for taking the time to provide your feedback on the draft Accommodation and Support Strategy.

**About You**

To help identify how the broader community is reflected in the sample of responses we receive, we would like to ask about you. Please note these questions are optional and you can skip any question.

1. **Do you consent to having your name or group/organisation’s name to be publicly acknowledged in any public communications from the MHC regarding feedback received?**

Yes

No

1. **Are you responding as an individual or on behalf of a group or an organisation?**

Individual

Group/organisation

1. **Should you wish to provide your contact information, please complete the following:**

Name **Click here to enter text.**

Group/Organisation **Click here to enter text.**

Email address **Click here to enter text.**

Phone number **Click here to enter text.**

1. **Where do you live/where does your group/organisation operate?**

Perth metropolitan area Outside of Western Australia

Regional Western Australia Prefer not to specify

Remote Western Australia

Please specify your location below if you wish.

**Click here to enter text.**

1. **What is your age group?**

Under 18 45 – 54

18 – 24 55 – 64

25 – 34 65+

35 – 44

1. **What is your gender?**

Female Other

Male Prefer not to specify

1. **Do you identify as any of the following (select all that apply)?**

An Aboriginal and/or Torres Strait Islander person

Culturally and Linguistically Diverse

A person with disability

A person from the LGBTIQ+ community

Other (please specify) **Click here to enter text.**

1. **Do you identify as any of the following (select all that apply)?**

Health professional or community service worker

Government worker/service provider

Non-Government worker/service provider

Peak representative body

A person with a lived experience of mental health-related issues (a consumer)

A person with a lived experience of alcohol and/or other drug-related issues (a consumer)

A support person (a family, carer, friend, significant other) for someone with mental health-related issues

A support person (a family, carer, friend, significant other) for someone with alcohol and/or other drug related issues

Interested member of the public

Other (please specify) **Click here to enter text.**

**Aims**

*Please refer to page 14 of the draft Accommodation and Support Strategy.*

The draft Accommodation and Support Strategy aspires to achieve:

* a greater number of people with mental health and/or AOD issues accessing affordable accommodation in Western Australia;
* improved transition for people with mental health and/or AOD issues moving between specialist mental health, AOD and accommodation services, and between the range of accommodation services;
* individuals with mental health and/or AOD knowledge or lived experience routinely informing the planning, design and review of accommodation and support services;
* improved long-term accommodation options that deliver a safe place for vulnerable people to live and receive appropriate supports;
* a more integrated service response system where agencies work together to provide more efficient and effective accommodation and support services;
* development and implementation of contemporary accommodation and support options to meet the varying needs of individuals with mental health and/or AOD issues;
* prevent homelessness through improved intervention and support services, where required, to assist tenants with mental health and/or AOD issues to live independently;
* contribution to a reduction in stigma towards mental health and AOD issues to facilitate improved access to accommodation options; and
* improved mental health sector services that meet the needs and aspirations of people with mental illness, their families and cares by aligning with the six mental health outcome statements.

1. **To what extent do you agree or disagree that the aims are appropriate?**

**Choose an item.**

1. **Are there any aims which should be changed or added?**

Yes

No

If Yes, please provide your feedback below.

**Click here to enter text.**

**Principles**

*Please refer to pages 15 - 16 of the draft Accommodation and Support Strategy for this question.*

The proposed principles of the draft Accommodation and Support Strategy are:

* **Individual rights:** Accommodation will be available to those in Western Australia with mental health and/or AOD issues that are consistent with the human rights framework. All individuals have the right to an adequate standard of living, free from discrimination, and access to affordable, appropriate, stable and secure housing.
* **Personalised**: Accommodation and support will align to an individual’s personal and cultural needs and will provide a foundation from which individuals can make choices. Providers will work in partnership with individuals and their families/supporters to co-plan and co-design recovery-oriented supports.
* **Inclusive communities**: Accommodation and support will enhance connection to a supportive network of people and community organisations. The individual will be supported to access communities of choice in an environment that is free of stigma.
* **Effective system-wide partnerships**: Accommodation and support for Western Australians with mental health and/or AOD issues will be available across clinical and non-clinical settings in an integrated, coordinated, collaborative and seamless system. Government agencies, non-government organisations and the private sector will work together with consumers, families and carers to develop effective partnerships and provide an integrated service response system.
* **Continuous improvement**: Accommodation and support options will be aligned to best practice standards and initiatives. There will be system-wide quality controls and measures in place to monitor, track, review and improve the system and options available.

1. **To what extent do you agree or disagree that the principles:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **Are there any principles which should be changed or added?**

Yes

No

If Yes, please provide your feedback below.

**Click here to enter text.**

**Challenges**

*Please refer to pages 56 - 65 of the draft Accommodation and Support Strategy for this question.*

The draft Accommodation and Support Strategy describes some of the key challenges identified by individuals in accessing appropriate accommodation and support options such as:

* Insufficient access to accommodation and support
* Lack of integrated service responses
* Stigma
* Inappropriate locations
* Evictions
* Specific needs of population groups:
* Aboriginal people and communities
* Young people
* Older adults
* Rural, regional and remote
* Culturally and linguistically diverse people and communities
* People in prisons and detention

1. **To what extent do you agree or disagree that these are an accurate representation of the key challenges faced by Western Australian with mental health, alcohol and other drug issues, in relation to accommodation and support?**

**Choose an item.**

1. **Are there any key challenges that should be changed or added?**

Yes

No

If Yes, please provide your feedback below.

**Click here to enter text.**

1. **Please provide any feedback regarding the key challenges below.**

**Click here to enter text.**

**Contemporary Service Models**

The draft Accommodation and Support Strategy includes the following key features of a Contemporary Service Models (CSM):

* Co-designed and co-produced by consumers carers and family members;
* Recovery-orientated, person-centred, strengths based, flexible and responsive, individualised, tailored support approaches;
* Seamless integrated system of accommodation and support;
* Culturally secure, culturally competent and diversity responsive and recognise and respond to Aboriginal and Torres Strait Islander cultures, values and belief systems;
* Age appropriate;
* Peer workforce;
* Robust orientation processes for tenants;
* Evidence informed, quality accreditation processes; and
* No requirement for a person to be ‘clinically' or 'socially’ stable for them to be offered housing.

1. **To what extent do you agree or disagree that these are an accurate representation of CSM** **features?**

**Choose an item.**

1. **Are there any features that should be changed or added?**

Yes

No

If Yes, please provide your feedback below.

**Click here to enter text.**

1. **Do you have an example of a CSM that is not already included in the draft Accommodation and Support Strategy?**

Yes

No

If Yes, please provide your example(s) below.

**Click here to enter text.**

**Accommodation and Support Options**

The draft Accommodation and Support Strategy includes descriptions of the various mental health and alcohol and other drug accommodation and support options (*please refer to pages 40 - 45*).

1. **To what extent do you agree or disagree that the accommodation and support options:**
   1. Have captured all of the service types of accommodation and support

**Choose an item.**

* 1. Are clear and concise

**Choose an item.**

* 1. Provide a succinct overview

**Choose an item.**

1. **Please provide any further feedback regarding the accommodation and support options below.**

**Click here to enter text.**

*The draft Accommodation and Support Strategy includes a diagram of accommodation and support options (see page 41).*

1. **To what extent do you agree or disagree that the diagram:**
   1. Appropriately illustrates accommodation and support options

**Choose an item.**

* 1. Is clear and concise

**Choose an item.**

* 1. Captures all of the service types of accommodation and support

**Choose an item.**

1. **Please provide any additional feedback regarding the diagram below.**

**Click here to enter text.**

**Key Focus Areas**

*The draft Accommodation and Support Strategy includes the following five key focus areas (refer to pages 17 - 29):*

**Key Focus Area 1**: Increased access to appropriate, affordable, safe, long-term accommodation.

**Key Focus Area 2**: Establishment of strategic collaborative partnerships.

**Key Focus Area 3**: Provision of contemporary housing and support models.

**Key Focus Area 4**: Provision of planning, education and training.

**Key Focus Area 5**: Provision of data and research to improve accommodation and support responses.

1. **To what extent do you agree or disagree that the key focus areas:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development programs

**Choose an item.**

* 1. Are an accurate representation of key focus areas in accommodation and support

**Choose an item.**

1. **Please provide any further feedback regarding the key focus areas below.**

**Click here to enter text.**

**Actions**

*The draft Accommodation and Support Strategy includes actions under each key focus area.*

*Please refer to the below pages when responding to questions 25 - 30:*

*Key Focus Area 1: Pages 19 - 22*

*Key Focus Area 2: Pages 23 - 24*

*Key Focus Area 3: Pages 25 - 26*

*Key Focus Area 4: Pages 27 - 28*

*Key Focus Area 5: Page 29*

1. **To what extent do you agree or disagree that the actions for Key Focus Area 1: Increased Access to Appropriate, Affordable, Safe, Long-term Accommodation:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **To what extent do you agree or disagree that the actions for Key Focus Area 2: Establishment of Strategic Collaborative Partnerships:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **To what extent do you agree or disagree that the actions for Key Focus Area 3: Provision of Contemporary Housing and Support Models:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **To what extent do you agree or disagree that the actions for Key Focus Area 4: Provision of Planning, Education and Training:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **To what extent do you agree or disagree that the actions for Key Focus Area 5: Provision of data and research to improve accommodation and support responses:**
   1. Are clear and concise

**Choose an item.**

* 1. Provide sufficient information to help guide policy and service development

**Choose an item.**

* 1. Will support the implementation of strategies and development of programs

**Choose an item.**

1. **Please provide any additional feedback regarding the draft actions below.**

**Click here to enter text.**

**Governance, Implementation and Monitoring**

A range of governance and reporting requirements are proposed that will be used to monitor the implementation of the draft Accommodation and Support Strategy*(please refer to pages 30 - 35).*

1. **Please provide your comments and feedback on the proposed process for monitoring the implementation, and evaluating the outcomes of the draft Accommodation and Support Strategy.**

**Click here to enter text.**

**General Comments**

1. **Please provide any other comments or feedback regarding the contents of the draft Accommodation and Support Strategy below.**

**Click here to enter text.**