

Invitation to Provide Feedback- Draft Statewide Consumer, Family and Carer Engagement Framework

The Mental Health, Alcohol and Other Drug Services Plan 2015 – 2025 identified a requirement to develop a statewide mental health, alcohol and other drug consumer, family and carer framework that outlines best practice principles and practices in involvement, co-production and co-design of policy, planning, service delivery, evaluation and research.

The Statewide Consumer, Family and Carer Engagement Framework Steering Committee, in collaboration with the Mental Health Commission (MHC) are pleased to release the [Draft Working Together: An Engagement Framework for the Western Australian Mental Health, Alcohol and Other Drug Sector: 2018 – 2025](#) (Draft Engagement Framework) for feedback.

The Draft Engagement Framework has been co-designed with the Steering Committee, comprising consumers, families and significant others, support persons, peak bodies and service providers. In addition, the Mental Health Commission and the Steering Committee, hosted three workshops, with a total of 70 attendances, to identify key principles and strategies which will assist organisations and the community to improve their engagement with consumers, family and carers. A list of members of the Steering Committee can be found in the Engagement Draft Framework page 50 (Appendix 3).

A [Feedback Guide](#) has been developed to assist stakeholders in providing feedback on the Draft Engagement Framework.

You can provide feedback in any of the following ways:

- online: [Engagement Framework Survey](#)
- email: engagement@mhc.wa.gov.au
- telephone: leaving a message on the dedicated engagement framework telephone line by calling (08) 6553 0699
- in writing: Statewide Engagement Framework Team
Planning Policy and Strategy
Mental Health Commission
GPO Box X2299
Perth Business Centre WA 6487
- in person: Marked: Attention Statewide Engagement Framework Team
Reception
Level 1, Workzone,
1 Nash Street, Perth.

We are seeking feedback from a diverse range of people during the consultation period and encourage you to circulate this opportunity through your networks. We would appreciate any support to individuals and groups who are hard to reach and may find it difficult to access the feedback mechanisms. The MHC may also be able to provide assistance to people wishing to express their views. If you have any queries or would like to speak to the MHC Engagement Team about the Engagement Framework please contact engagement@mhc.wa.gov.au or leave a message on (08) 6553 0699.

Feedback can be brief or more comprehensive depending on what aspects of the Draft Engagement Framework are important to individuals or organisations. Given the number of submissions anticipated individual responses will not be able to be provided. Feedback and submissions will not be made publicly available however, the Mental Health Commission does have legal obligations to provide certain information if it is requested under the [Freedom of Information Act 1992](#). Therefore, please be mindful of any confidential or personal identifying information in your responses.

All feedback will be reviewed and taken into consideration as part of the development of the final Engagement Framework. Please provide your feedback by the **26 February 2018**.