



Disability Access and Inclusion Plan

Frequently Asked Questions



What is the Disability Access and Inclusion Plan (DAIP)?

A Disability Access and Inclusion Plan (DAIP) explains what the Commission will do to improve access and inclusion for people with disability. It covers our workplaces, services and commissioned programs, and includes practical actions we will deliver over the life of the plan.

Who does the DAIP apply to?

It applies to the whole organisation. The DAIP covers Commission workplaces and how we work, the services we deliver, and the programs or services we commission. It also guides how we run events, communications and consultation with the community.

Strategic Context – Why do we need a DAIP?

The Commission needs a DAIP because we are responsible for making sure people with disability can access our buildings, information, services, employment opportunities and consultation processes on the same basis as others. The DAIP also helps us meet our legal obligations and align with relevant state and Commonwealth disability and anti-discrimination requirements, including:

- *Disability Services Act 1993* (WA)
- *Disability Discrimination Act 1992* (Commonwealth)
- *Equal Opportunity Act 1984* (WA)
- *Disability Services Regulations 2004* (WA)

What is the process of DAIP development?

We will develop the DAIP in six phases. The new DAIP will be launched in December 2026 (pending planned approval timelines are met).

- Plan the project (scope, timelines and responsibilities)
- Conduct research and engage stakeholders
- Run public consultation on the draft
- Draft the DAIP (actions, measures and owners)
- Finalise the DAIP (including design and approvals)
- Launch implementation of the DAIP

Why are there seven DAIP outcomes?

The *Disability Services Act 1993* (WA) sets out seven standard outcome areas that all public authorities must address in their DAIP. The Commission DAIP uses these seven outcomes to make sure we create actions that cover the key parts of access and inclusion, like services, buildings, information, complaints, consultation and employment.

The DAIP outcomes aim to ensure that people with disability can:

1. access Commission services and any events we run.
2. access Commission buildings and facilities.
3. get Commission information in formats they can use.
4. receive the same level and quality of service from Commission staff.
5. make complaints to the Commission.
6. take part in Commission public consultations.
7. apply for, get and keep employment at the Commission.

Where can I find the Commission's current DAIP?

You can find the DAIP on the Website [Disability Access and Inclusion Plan 2022-2026](#).

How will we know if the DAIP is progressing?

It is mandatory to report on DAIP progress annually to the Department of Communities who then prepare a consolidated report to Parliament on actions across the sector. This includes an internal review of DAIP actions and report on what has been completed and what still needs work. We also listen to feedback from people with disability, carers, staff and the community to inform whether changes are making an impact to improve access and inclusion.

Who has been consulted?

So far, we have undertaken a desktop review of current DAIP progress, relevant research and reports, and gathered feedback from internal staff. We have liaised with DAIP Network Group, led by the Department of Communities, to assess current state, identify gaps and new opportunities and benchmark against other government agencies.

Key internal stakeholders include:

- DAIP temporary Working Group (commenced in January 2026) to guide the development process
- Executive Leadership Group (ELG) for final endorsement
- Work Health and Safety Committee (WHS) and Assistant Commissioner's Dialogue Days as key stakeholders
- People and Culture
- The DAIP Staff Sentiment Survey (March 2026) has provided valuable, anonymous feedback from individual employees to identify gaps and help establish a baseline from which to measure improvements over time. Insights from other sentiment surveys (conciliation, multicultural and carers) will also be incorporated.

How can I contribute?

- Share your feedback during the public consultation taking place in August 2026. Visit our [website](#) for more information
- Email the DAIP team at mhc.daip@mhc.wa.gov.au.

What are the next steps for developing the DAIP?

The Commission is consulting with key stakeholders and the public on what should be included in the next DAIP. Feedback will be reviewed and a final DAIP will be presented for approval in late 2026.



Who can I contact for more information? mhc.daip@mhc.wa.gov.au