



# Overview of the Mental Health Commission's Stakeholder and Partnership Engagement Framework

## Framework

### Working Together: Mental Health, Alcohol and Other Drug Engagement Framework 2018-2025 (Engagement Framework)

Supports us to go deeper with the quality and methods of engagement

## Guidance and Resources

### Working Together: Toolkit 2018-2025

Designed to support the practical implementation of the Engagement Framework

### Consumer, Family, Carer and Community Paid Participation Policy

Recognises the valuable contribution that consumers, families, carers and community members make to the planning, implementation, delivery and evaluation of mental health and alcohol and other drug programs and services

### Working Together: Mental Health, Alcohol and Other Drug Engagement Policy 2021-2025

The MHC's overarching vision for engagement, underpinned by literature to ensure a contemporary, evidence based approach

### Working Together: Engagement Planning Guide 2021-2025

Expands the work of the Engagement Framework and Toolkit for application across other engagement contexts, supporting flexibility and responsiveness

## Actions and Initiatives for Strengthening a Culture of Engagement

**Development of an Implementation Plan** to support capacity building across the Mental Health Commission and encourage quality engagement across the sector

### Engaging and Supporting Sector Wide Stakeholders

- **Training, Education and Support for quality engagement** - including toolbox sessions and organisational face to face briefings
- **Interagency Collaboration** - establishment of interagency Communities of Practice to share engagement knowledge, expertise and experience
- **Stakeholder Connect** - to support engagement activities, the Mental Health Commission has created the Stakeholder Connect Platform. Stakeholder Connect provides all subscribers with regular communication, engagement and consultation opportunities, allowing connection with a broad range of stakeholders including those outside the Mental Health and Alcohol and Other Drug sector
- **Establishment of MHC divisional Engagement Champions** to increase the capacity of each division to embed, coordinate and extend sector wide stakeholder engagement for key planning and project work
- **Establishment of dedicated MHC Engagement Consultant roles** for overseeing and linking strategic engagement projects across the system

### Engaging and Supporting Lived Experience Stakeholders

- **Training, Education and Support for Lived Experience** - including internal staff and those engaged by the MHC - including toolbox sessions, 1:1 support, 'how to' information sessions and Communities of Practice at various levels such as strategic advisor and active participant levels
- **Increase use of Lived Experience** 'expert knowledge' across existing MHC staff and increase Lived Experience positions across the MHC (with associated selection criteria)
- **Stakeholder Connect** - to support engagement activities, the Mental Health Commission has created the Stakeholder Connect Platform. Stakeholder Connect provides all subscribers with regular communication, engagement and consultation opportunities, allowing connection with a broad range of stakeholders including those outside the Mental Health and Alcohol and Other Drug sector
- **Establishment of MHC divisional Engagement Champions** to increase the capacity of each division to embed, coordinate and extend Lived Experience representation for key planning and project work
- **Establishment of dedicated MHC Engagement Consultant roles** to provide dedicated engagement expertise and strategic engagement advice across the MHC, to support the actioning of the above initiatives

*New components*